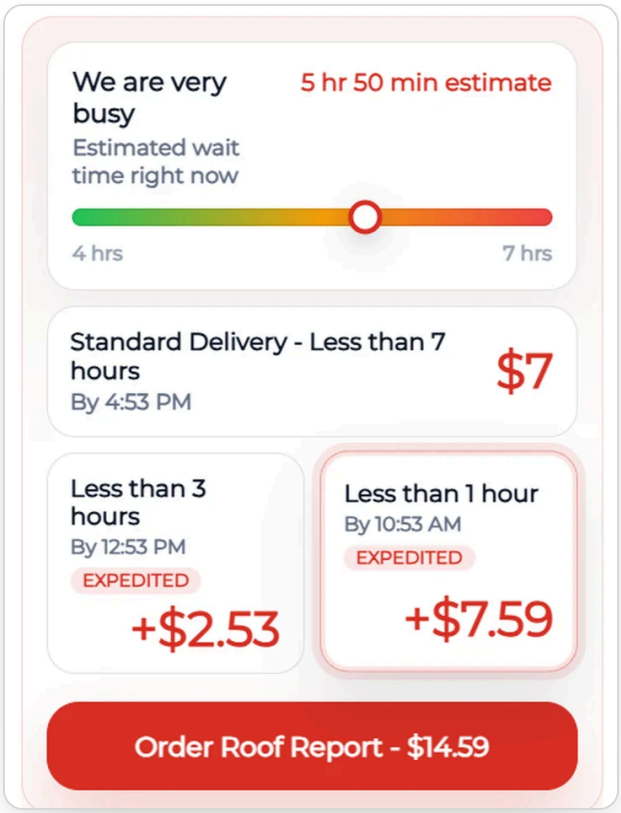
Expedited delivery options

Pick a delivery speed, see the price up front and speed up an order you've already placed.

Choose a delivery speed

After you confirm your pins, the order window shows the current wait and your delivery options.

1. Check the busy meter. It shows the estimated standard wait right now.
2. Choose standard delivery or a faster **Expedited** option. Each option shows its delivery time ("By 2:39 PM") and its price.
3. Place the order. The order button shows the total, including any expedite fee.



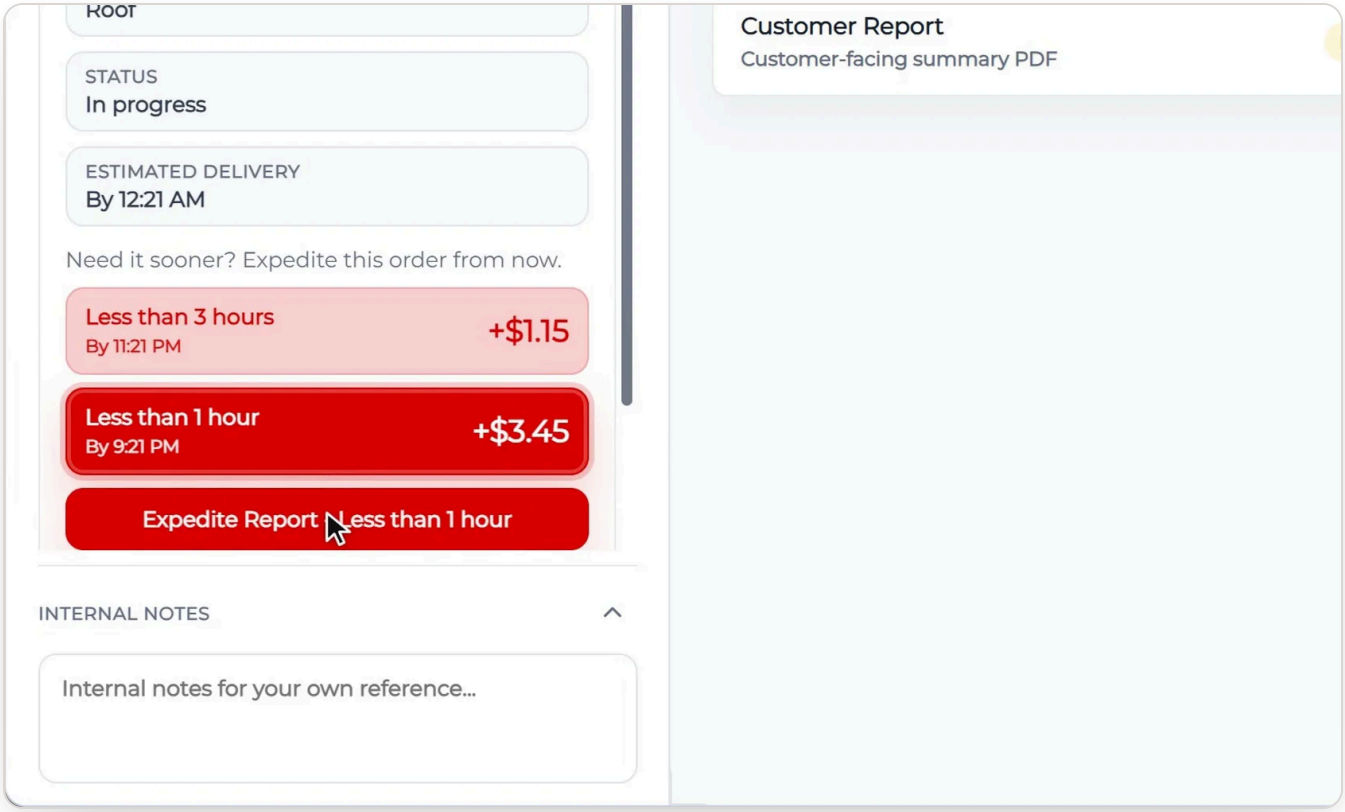
Delivery times

	Roof reports	Full Exterior reports
Fastest delivery time	Under 1 hour	Under 3 hours
Faster delivery time	Under 3 hours	Under 6 hours
Standard delivery time	Under 7 hours	Under 12 hours

Expedite fees change with how busy we are, so the order window always shows the current fee and the exact time your report is due. For commercial and multi-family reports, the expedite fee applies to each building, and Full Exterior expedites are priced per structure. The price you see when you order is the price you pay.

Expedite an order you already placed

1. Open the project from My Projects.
2. In the **Measurements** panel, find "**Need it sooner?**" on the pending report.
3. Choose a faster option, then click **Expedite Report**.



You pay only the difference, from your credit balance.

Cancellations and refunds

- Standard reports can be cancelled within 15 minutes of ordering.
- Expedited reports can only be cancelled within 1 minute of expediting.
- For refund details, see **How billing and credit work** in the Help Center.

Questions

Can I expedite my report after I place the order?
Yes. Open the project and choose a faster option in the Measurements panel.

Can I cancel an expedited order?
Yes, within 1 minute of expediting.

More guides: 1m8.ai/help-center
Scan the code or type the address.

Order at **app.1m8.ai**
Questions? Email **support@1m8.ai**