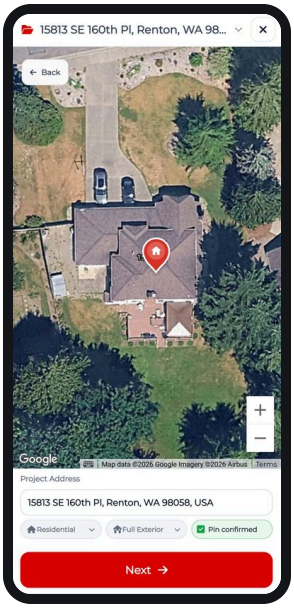
Order a Full Exterior report

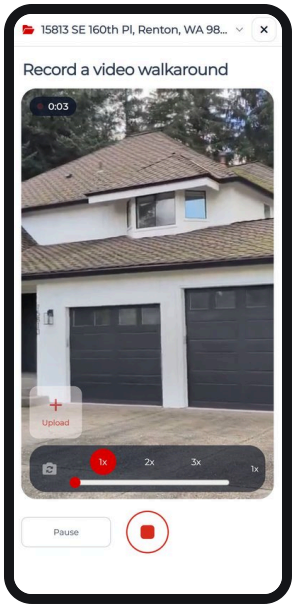
Order in FirstMate at app.1m8.ai on your phone or computer. Pin the house, add your footage, then place the order.

On your phone



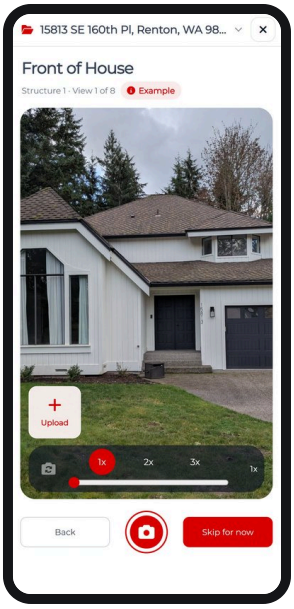
1 Start the order

Tap +, enter the address, choose Residential and Full Exterior, confirm the pin, then tap Next.



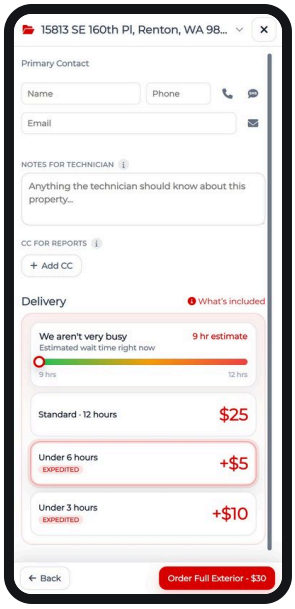
2 Record the walkaround

Tap Start recording and walk one slow loop around the house. Make sure to get the whole house in the frame. Upload additional videos for any sections that didn't come through in the main video.



3 Add photos

Tap Add photos and take a photo of each side and each corner. Add detail shots under Additional photos and videos.



4 Review and order

Choose a delivery time and tap Order Full Exterior.

What to upload

Video walkaround



Photos of each side and each corner

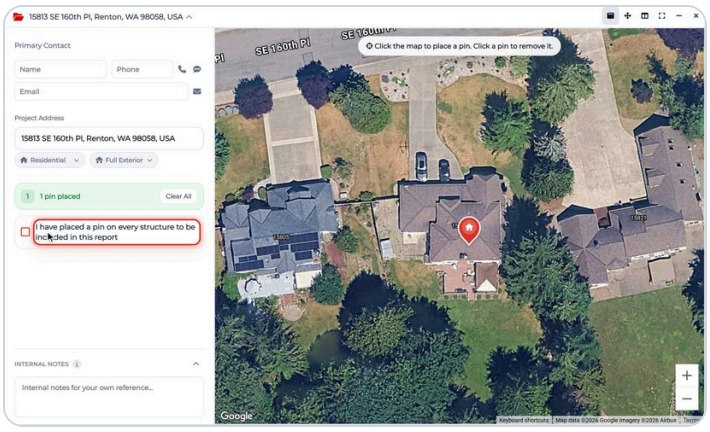


Detail shots

Extra photos or videos of anything the other views don't show well.

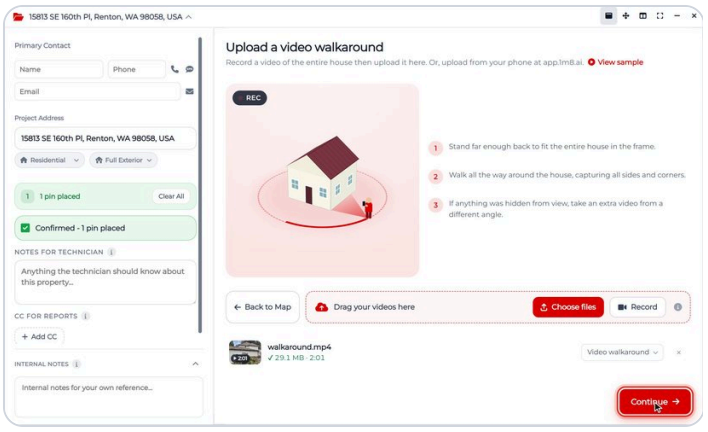


On a computer



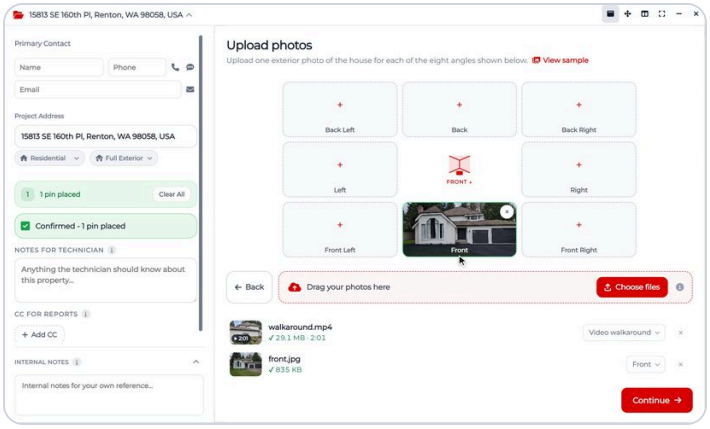
1 Find the house

Click New Report, enter the address, choose Residential and Full Exterior, then confirm the pin.



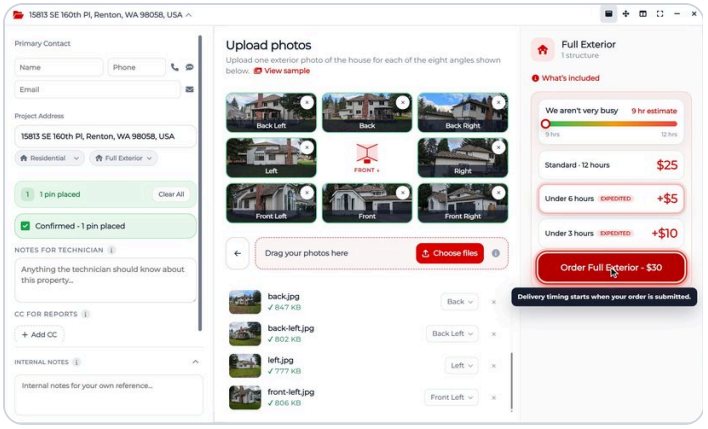
2 Upload the walkaround

Click Choose files or drag in your video of one slow loop around the house, with the whole house in the frame. Upload additional videos for any sections that didn't come through in the main video, then click Continue.



3 Add photos

Click each angle to add a photo of each side and each corner. Add detail shots with Choose files and set them to Other angle.



4 Place the order

Choose a delivery time and click Order Full Exterior.

Tips for the best report

- From each corner, frame both walls that meet there.
- Step back until the roofline and foundation fit in every photo and throughout the video.
- Use the 1x lens, not the 0.5x lens.
- Record in broad daylight so every surface is easy to see.
- Walk one slow, steady loop with the house centered, pausing to record in as many segments as you need.
- For more than one building, place a pin on each one and add a walkaround and photos for each.